

Glenn Roach

From: Bishop-kanoa, Bernice K CIV CNRH, N63 [bernice.bishop-kanoa@navy.mil]
Sent: Thursday, July 29, 2010 11:49 PM
To: Glenn Roach
Cc: Cieslak, Mike S CIV CNRH CIO, N6
Subject: FW: e911 t1s
Attachments: CC Honolulu_200000000130196_070110.pdf; CC Honolulu_200000000130220_070110.pdf

Aloha Glenn,

Hope all is well.

We received this email from Mr. Chan.

We are requesting as the representatives for the Federal Consolidated Dispatch Centers that you investigate further whether the GeoComm circuits can remain under the Wireless E911 fund for cost reimbursement.

If the circuits were part of a larger Master Services contract, as you stated, they may be covered.

Please advise if there are other technical options available to receive this information in a timely manner for example as a PDF file from a secure website.

As the secondary PSAP for Oahu, what costs can be supported under the reimbursable umbrella? When the IG made the determination not to include the Federal Dispatch Centers because of the definition of a Public Safety Agency - was it made clear that the RDC provides backup support to HPD?

As always, appreciate your continued support.

Mahalo,

Bernice Bishop-Kanoa
Commander Navy Region Hawaii N63
DSN 315.473.4054
Commercial 808.473.4054
email 'bernice.bishop-kanoa@navy.mil'

-----Original Message-----

From: Chan, Clement [mailto:CChan@honolulu.gov]
Sent: Friday, July 23, 2010 10:33
To: Tamanaha, Morris CIV CNRH, N37; Bishop-kanoa, Bernice K CIV CNRH, N63; cynthia.fong@hawaiiantel.com
Subject: e911 t1s

Hi Morris/Bernice,

As you may already been made aware, the WE911 Board will no longer be able to reimburse the City for the cost of the communication lines reimbursement from the City's computing center to the military PSAPs for the weekly upgrade of the GeoComm mapping data (see email below).

I've initiated contact with Cynthia Fong with Hawaiian Telcom regarding the transfer of billings (see attached invoices). Please advise if you want to keep the T1 lines and pick up the cost. If not, we'll work with HawTel to cancel the communication lines effective Aug 1, 2010.

Please note that without these communication lines, DIT will not be able to perform the weekly mapping data upgrade from the City's GIS database to your PSAPs GeoComm mapping systems.

Clement

-----Original Message-----

From: Glenn Roach [mailto:glenn@tkcconsulting.com]

Sent: Thursday, July 15, 2010 3:50 AM

To: Chan, Clement

Cc: 'Courtney Tagupa'; Manago, Leticia L (Lani); Kono, Sheldon; 'Tamanaha, Morris CIV NAVSTA Pearl Harbor, N91'

Subject: RE: Request for Reimbursement

Clement:

I agree the Centrex lines for Ocean Safety are reimbursable and there is a line item in this current FY spending plan. We will move ahead and process that request.

On the GeoComm maintenance for the military, are those costs part of a Master Services Agreement that includes all of Oahu? If the answer is yes, I don't think there is an issue. But, considering the line charges are costs specific to the military, I don't believe we can legally reimburse those charges.

Glenn A. Roach, ENP
Executive Director

Hawaii Wireless Enhanced 911 Board

(888) 870-0832 - office

(512) 413-2673 - mobile

(512) 233-2783 - fax

glenn@tkcconsulting.com

<http://hawaiiwirelesse911.hawaii.gov>

-----Original Message-----

From: Chan, Clement [mailto:CChan@honolulu.gov]

Sent: Wednesday, July 14, 2010 6:18 PM

To: glenn@tkcconsulting.com

Cc: Courtney Tagupa; Manago, Leticia L (Lani); Kono, Sheldon; Tamanaha,

Morris CIV NAVSTA Pearl Harbor, N91

Subject: FW: Request for Reimbursement

Glenn,

About Ocean Safety's request for the Centrex lines, you've previously indicated that it's reimbursable (see attached email).

About the Hickam line charges, it's for connection from the City's computer center to the Hickam PSAP to update their mapping system. Need your take on whether DIT should continue to support the military's GeoComm mapping system. If not, then the request for the communication line is moot.

Thanks.

Clement

-----Original Message-----

From: Glenn Roach [mailto:glenn@tkccconsulting.com]

Sent: Wednesday, July 14, 2010 11:57 AM

To: Chan, Clement

Cc: 'Courtney Tagupa'; Manago, Leticia L (Lani); Kono, Sheldon

Subject: FW: Request for Reimbursement

Good afternoon, Clement:

Unless I am mistaking, these are not approved reimbursement costs.

Thank you,

Glenn A. Roach, ENP

Executive Director

Hawaii Wireless Enhanced 911 Board

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www.hawaiiantel.com

CITY AND COUNTY OF HONOLULU
650 S KING ST
5TH FLQ
HONOLULU, HI 96813

Account Number: 200000000130196
Invoice Number:
Customer PO: 0

Invoice Date: 07/01/10
Service Period: 07/01/10 - 06/30/11
Usage Period:
Payment Due: August 1, 2010

ACCOUNT SUMMARY

Previous Balance	\$0.00
Payments Received	\$0.00
TOTAL BALANCE FORWARD	\$0.00

NEW CHARGES BY SERVICE TYPE:

Telecommunication Charges	\$14,712.72
TOTAL NEW CHARGES:	\$14,712.72

TOTAL AMOUNT DUE:	\$14,712.72
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To avoid a late payment fee on new charges, payment must be received by 08/01/10.

Now you can pay your bill online! Visit
www.hawaiiantel.com to sign up today.
Pay by phone by dialing
1-877-651-8962.

Your account is past due. Please
pay your invoice upon receipt.
Mahalo!

Please return this portion with your payment made payable to Hawaiian Telcom or Pay online at www.HawaiianTel.com.
Please note your Account or Telephone Number on check payment. Do NOT enclose correspondence with payment.



1177 Bishop Street, Honolulu, HI 96813

Account Number: 200000000130196
Invoice Number:
Invoice Date: 07/01/10
Service Period: 07/01/10 - 06/30/11

Payment Due: August 1, 2010
Total Amount Due: \$14,712.72
Payment Amount: \$ _____

☐ Check here for change of billing address (see reverse)

62654AA03-Y-1
34837 Y SP 0.360000



CITY AND COUNTY OF HONOLULU
650 S KING ST
5TH FLQ
HONOLULU, HI 96813

Mail payments to:



HAWAIIAN TELCOM
P.O. BOX 30770
HONOLULU HI 96820-0770

HTA0505CB35041 - 62654AA03.Y.1.34837.1.4.0.000

www.hawaiiantel.com

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Payment Due: August 1, 2010

BALANCE FORWARD

PREVIOUS BALANCE	\$0.00
TOTAL BALANCE FORWARD	\$0.00

ACCOUNT ACTIVITY DETAIL

TELECOMMUNICATIONS SERVICES - CIRCUIT ID: 91.UHXX.000070.HAWT (07/01/10 - 06/30/11)

Additional Services		\$13,197.60
DS1 Clear Chnl Cap Tra/Tra (2 @ \$19.50)	\$468.00	
DS1 Spl Transprt/Per Mi (7 @ \$19.80)	\$1,663.20	
DS1 Spl Trnsp Term/On-Island (2 @ \$56.66)	\$1,359.84	
DS1-Sal/1/Opt Pmt Pln 1 Yr (2 @ \$404.44)	\$9,706.56	
Telecommunications Taxes, Surcharges and Regulatory Fees		\$1,515.12
Intrastate Surcharge	\$1,482.12	
PUC Fee	\$33.00	
TOTAL TELECOMMUNICATIONS SERVICES FOR CIRCUIT ID: 91.UHXX.000070.HAWT		\$14,712.72
TOTAL TELECOMMUNICATIONS SERVICES		\$14,712.72

Nonpayment of non-local provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

www.hawaiiantel.com

CITY AND COUNTY OF HONOLULU
650 S KING ST
5TH FLQ
HONOLULU, HI 96813

Account Number: 200000000130220
Invoice Number:
Customer PO: 0

Invoice Date: 07/01/10
Service Period: 07/01/10 - 06/30/11
Usage Period:
Payment Due: August 1, 2010

ACCOUNT SUMMARY

Previous Balance	\$0.00
Payments Received	\$0.00
TOTAL BALANCE FORWARD	\$0.00

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Telecommunication Charges	\$14,712.72
TOTAL NEW CHARGES:	\$14,712.72

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Your account is past due. Please
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Mahalo!

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Please note your Account or Telephone Number on check payment. Do NOT enclose correspondence with payment.



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Payment Amount: \$ _____

☐ Check here for change of billing address (see reverse)

62654AA03-Y-1
34837 Y SP 0.360000



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Mail payments to:



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HTAIG050CB35041 - 62654AA03.Y.1.34837.1.4.0.000

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Account Number: 200000000130220
Invoice Number:
Customer PO: 0

Invoice Date: 07/01/10
Service Period: 07/01/10 - 06/30/11
Usage Period:
Payment Due: August 1, 2010

BALANCE FORWARD

PREVIOUS BALANCE	\$0.00
TOTAL BALANCE FORWARD	\$0.00

ACCOUNT ACTIVITY DETAIL

TELECOMMUNICATIONS SERVICES - CIRCUIT ID: 91.UHXX.000071.HAWT (07/01/10 - 06/30/11)

Additional Services		\$13,197.60
DS1 Clear Chnl Cap Tra/Tra (2 @ \$19.50)	\$468.00	
DS1 Spl Transprt/Per Mi (7 @ \$19.80)	\$1,663.20	
DS1 Spl Trnsp Term/On-Island (2 @ \$56.66)	\$1,359.84	
DS1-Sal/1/Opt Pmt Pln 1 Yr (2 @ \$404.44)	\$9,706.56	
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